

HEDIS Chart Chase Provider Update Request



Instructions

To better serve you, we at Sunflower Health Plan are reaching out to best understand your preferred method of record collection for HEDIS Medical Records. We know chart chase season can be a busy time for your office and our goal is to make the upcoming season as smooth as possible.

Please complete and return by October 1, 2024.

Service Location Information

Office Name	Tax ID Number/TIN
Office Address (Including City/State/Zip)	
Office Phone	HIM Phone ¹
HIM Email ²	HIM Fax

Please attach additional HIM location references if applicable. Provider rosters may be provided for additional clarification.

Preferred Retrieval Method:

- Fax
 Secure Email
 Other: _____
- Onsite
 EMR

Copy Service Affiliation:

- Sharecare
 MRO
 Ciox/Datavant
- Verisma/Scanstat
 HCA
 Other: _____

Special Handling Instructions³:

- Yes, I would like someone to contact me regarding Supplemental Data (SDS (Supplemental Data Systems)) File and/or EMR opportunities. Both can reduce the medical record request burden and potentially improve quality metrics.

Completed By: Contact #/Email:

Name of Person Submitting this Form (print) *Contact Phone Number/ Email of Person Submitting this Form (print)*

Thank you for your continued partnership,

HEDIS Operations

Return Forms by October 1:
Questions/Email:
SM_HEDIS_OPS@sunflowerhealthplan.com

- 1 Please provide general department phone number/ext. When unavailable, default to the office phone, not an individual's.
- 2 A shared or MR email is preferred, when available. When a MR email is unavailable, a contact email for the upcoming season is sufficient. Feel free to list all preferred emails. We cannot accept Gmail, Yahoo, etc.
- 3 Anything you would like us to know or do, anything to make MR requests go as smooth as possible?

