



LifeStreams

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Monday, February 10, 2025

Bob Bethel Joint Committee on Home and Community Based Services and KanCare Oversight

Kansas State Legislature

Testimony in Support of Sunflower Health Plan

Chairperson and Members of the Committee,

Thank you for the opportunity to provide testimony regarding my experience with Sunflower Health Plan as a managed care organization (MCO) serving individuals with brain injuries. I am writing this on behalf of LifeStreams, a leading therapy provider dedicated to serving individuals recovering from brain injuries on the Kansas Brain Injury Waiver.

Over the years, we have worked with various MCOs, and I can confidently say that Sunflower Health Plan has been a strong and reliable partner in ensuring that individuals with brain injuries receive the quality care they deserve. Their commitment to person-centered care, timely communication, and a willingness to collaborate with providers sets them apart. I am also a member of their Quality Assurance and Provider Advisory Committees in representing the community of providers contracted with them as an MCO.

One of the most notable aspects of Sunflower's approach is their proactive engagement with providers. They are responsive, solution-oriented, and consistently work to improve processes that directly impact the individuals we serve. Whether it is ensuring continuity of care, streamlining authorizations, or addressing complex care needs, Sunflower has demonstrated a level of efficiency and dedication that is critical in serving this vulnerable population.

Additionally, Sunflower's LTSS and Service Coordination teams are knowledgeable, accessible, and committed to working with providers like us to navigate the challenges that arise in caring for individuals with brain injuries.

It is essential that Kansas maintains a managed care system that supports both the individuals receiving services *and* the providers delivering care. Sunflower Health Plan has proven to be a valuable partner in this effort, and I strongly encourage the committee to recognize their positive impact on the lives of those we serve.

JD Kemp, M.S.Ed/CBT

Owner / CEO

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